CAPITAL ONE FIELD AT BYRD STADIUM A-Z GUIDE

ADA ACCESSIBILITY
Capital One Field at Byrd Stadium is designed with parking, restrooms, concessions, water fountains, ATM's, closed captioning and seating areas accessible to guests with disabilities. See GUESTS WITH DISABILITIES

ADA TICKET FRAUD
Ticket fraud includes but is not limited to the misrepresentation of a disability. Management reserves the right to take appropriate action regarding misrepresentation, which may result in relocation, revocation of tickets, or ejection.

ALCOHOL POLICY
Alcoholic beverages are prohibited at Capital One Field at Byrd Stadium. Any attempt to bring alcohol into the stadium is a violation of facility regulations and may result in the guest being denied admittance ejected, arrested, and/or tickets being revoked. Note that the 'No Alcohol Perimeter' starts when you get in line. Please refer to Prohibited Items & Behavior.

ANIMALS
Animals are not permitted inside of Capital One Field at Byrd Stadium with the exception of service animals and service animals in training for guests with disabilities. Please refer to Prohibited Items and Behavior.

ATMs
There is an automated teller machine (ATM) located on the Concourse Level (1st level) behind Section 15. Another ATM is located just outside of Gate C, near Ellicott Hall, prior to entering Capital One Field at Byrd Stadium.

BAG SEARCH
All bags are subject to search upon entry and are subject to additional searches within the stadium. Backpacks and bags larger than 8” x 11” x 12” are prohibited. Guests are encouraged to return unauthorized items to their vehicles. The University of Maryland cannot safeguard items which are not permitted into the stadium. Violators of the rules or any State or City laws will be refused admission or asked to leave. This policy is in effect for all guests who visit Capital One Field at Byrd Stadium.

BANNERS, SIGNS, & FLAGS
Signs must be handheld, event-related, in good taste, and cannot obstruct another guest’s view. They may not contain commercial messages, logos, or political endorsements and may not be hung on the stadium structure. Signs or flags on sticks or poles are not permitted. Management reserves the right to confiscate signs that are in violation of stadium policy.

BOTTLES & CANS
It is prohibited to enter Capital One Field at Byrd Stadium with bottles, cans, or other beverage containers. A search will be conducted at the gates to prevent these and other prohibited items from entering the stadium. Please use one of the numerous recycling containers located by each entrance. Please refer to Prohibited Items & Behavior for more information. Exceptions will be made for those with medical requirements and/or special needs.

BROADCAST
Television and radio broadcasts times are generally announced in advance of the game. The Big Ten reserves the right to select game times for broadcasts on a six (6) or twelve (12) day window in advance of the game. Game times will be posted on the football schedule page when confirmed.

CAMERAS
Still-cameras may be used at any time provided that their use does not interfere with another guest's ability to enjoy the atmosphere of Capital One Field at Byrd Stadium. However, flash photography is not permitted as it may interrupt play. The use of video cameras is prohibited and these items will not be permitted inside of Capital One Field at Byrd Stadium. Please refer to Prohibited Items & Behavior for more information.

CELLULAR PHONES
The use of cellular phones is permitted inside of Capital One Field at Byrd Stadium provided that their use does not interfere with another guest's ability to enjoy the atmosphere inside of the stadium.

CHAIR BACK POLICY
Any portable seat that impedes on the comfort and enjoyment of a fan in an adjacent seat (in front, behind, or to the
Capital One Field at Byrd Stadium A-Z Guide

Side) is prohibited. Any stadium seat measuring 16 inches wide or less will fit into any seat in Capital One Field at Byrd Stadium. All seats with arm rests are prohibited. Stadium seats may be purchased on a season basis by calling the ticket office at 301-314-7070 or rented on the day of the game at concourse locations inside the stadium.

CHILDREN’S TICKET POLICY
Everyone regardless of age will need a ticket for admission. Children two (2) years of age and under will be provided with a lap ticket, upon request, at the admission gate. They must be seated in the lap of a parent or guardian and not interfere with the sight line of other patrons.

CLOSED CAPTIONING
See Guests with Disabilities – Closed Captioning

COMMUNITY PROGRAMS & DONATIONS
If your nonprofit organization is seeking a donation of game tickets or of another type, please send a formal letter of request to:

University of Maryland Athletics
Marketing Department
XFINITY Center
1 Terrapin Trail
College Park, MD 20741

If you have further questions, please contact the Marketing department at 301-314-7072.

COMPLIMENTS, COMPLAINTS, & COMMENTS
Guests with a compliment, complaint, or comment may express it, in person, at any of the Fan Assistance locations outside or inside of Capital One Field at Byrd Stadium. Please refer to Fan Assistance Locations for more information. Written feedback may be sent through our website.

CONCESSIONS
Concession stands are located throughout all three levels of Capital One Field at Byrd Stadium. For your convenience, all concession stands accept MasterCard, Visa, American Express, and Discover.

CORPORATE PARTNERSHIPS
For more information regarding corporate partnerships, please contact the Director of Corporate Partnerships for Maryland Sports Properties at:

Maryland Sports Properties
2626 XFINITY Center
College Park, MD 20742
301-405-8073

ELECTRONIC TICKET SCANNING
All tickets will be electronically scanned in order to verify authenticity. Tickets which have been scanned upon entry cannot be used by another guest.

ELEVATORS
An elevator traveling between all three levels of Capital One Field at Byrd Stadium is located on the north side of the stadium, under the upper deck levels, behind Section 6. In addition, elevators are available for those authorized to enter Tyser Tower.

EMERGENCIES
Should you need immediate assistance, please notify the nearest usher, security personnel, police officer or visit one of the First Aid Stations located behind Section 14 or Section 23 on the Concourse Level (1st level). You may also head to any Fan Assistance location behind Section 2, 13 and 20. In the event of a stadium emergency pertinent information regarding the emergency situation and evacuation procedures will be provided over the public address system and on stadium video boards.
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ENTRANCES
There are ten (10) entrances to Capital One Field at Byrd Stadium. Click here for a map of Capital One Field at Byrd Stadium.

General Public Entrances
Gate A: North side of Capital One Field at Byrd Stadium to the east of Ticket Booth 1
Gate B: North side of Capital One Field at Byrd Stadium to the east of Ticket Booth 1
Gate D: North side of Capital One Field at Byrd Stadium to the west of Ticket Booth 2
Gate F: West side of Capital One Field at Byrd Stadium adjacent to Stadium Drive Parking Garage
Gate G: Southwest corner of Capital One Field at Byrd Stadium to the south of Ticket Booth 4
Gate I: South side of Capital One Field at Byrd Stadium between Ticket Booth 5 and 6
Gate J: South side of Capital One Field at Byrd Stadium to the east of Ticket Booth 6

Student & Student Guest Entrances
Gate C: North side of Capital One Field at Byrd Stadium between Ticket Booth 1 and 2
Gate E: Northwest side of Capital One Field at Byrd Stadium to the west of Ticket Booth 2

Maryland Football Player's Guest Entrance
Gate I: Southside of Capital One Field at Byrd Stadium to the west of Ticket Booth 6

Press Entrance
Gate I: South side of Capital One Field at Byrd Stadium to the east of Ticket Booth 5

Visiting Team Will Call
Gate B: North side of Capital One Field at Byrd Stadium to the east of Ticket Booth 1

Tyser Tower Suite and Mezzanine Seat Entrance
Gate H: Southwest corner of Capital One Field at Byrd Stadium to the west of Ticket Booth 5

FAMILY RESTROOMS
Family restrooms are located behind Sections 4, 202 and 307 on all three (3) levels of Capital One Field at Byrd Stadium. All restrooms are equipped with diaper changing stations.

FAN ASSISTANCE LOCATIONS
There are three (3) Fan Assistance Locations inside Capital One Field at Byrd Stadium to assist fans with any questions, problems, or concerns. The Fan assistance locations can be found on the concourse level (1st level) behind Sections 2, 13 and 20. In addition to the three Fan Assistance Locations inside the stadium, there are mobile units traveling through each parking lot outside the stadium:

FAN CODE OF CONDUCT
The Terrapins are committed to creating a safe, comfortable, and enjoyable experience for all fans, both in the stadium and in the parking lots. We want all fans attending our games to enjoy the experience in a responsible fashion.

Event patrons are responsible for their conduct as well as the conduct of their guest and/or persons using their tickets. Even if the season ticket holders give away or sell their tickets to the game, the account holder is accountable for the actions of those using the tickets. Accounts can be forfeited partially or entirely for violations of the Code of Conduct.

Fans who demonstrate inappropriate and disruptive behavior, including the following, are subject to ejection and season ticket holders risk losing their season ticket account and/or parking privileges for:

- Excessive consumption of alcohol
- Obscene, offensive or abusive language and actions
- Fighting, or otherwise dangerous, abusive or profane behavior
- Interfering with other guests ability to see the game
- Smoking inside of Capital One Field at Byrd Stadium
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- Scalping or other improper resale of tickets
- Interfering with security procedures
- Interfering with the process of the game or going onto the field
- Throwing any objects onto the field or in the stadium
- Any action warranting ejection and/or confiscation of game tickets by police or stadium security

FAN MAIL
Letters to Terrapin Student-Athletes and Coaches should be sent directly to the Student-Athlete or Coach at:

XFINITY Center
1 Terrapin Trail
College Park, MD 20741

FIRST AID
First Aid Stations are located behind section 14 and section 23 on the Concourse Level (1st level). Physicians, paramedics, and ambulances are all available during Terrapin football games. If needed, please contact the nearest Maryland guest service representative, usher, stadium security personnel, or police officer for assistance.

FOOTBALL KICK-OFF TIMES
For football kickoff times, please call 301-314-TIME or click here.

GATE OPENING TIMES
Capital One Field at Byrd Stadium gates open 1 1/2 hours prior to the start of the scheduled game time. Go to the Maryland Athletics homepage at www.terps.com or call the Maryland Terrapins Ticket Office at 301-314-7070 for more information.

GOSSETT FOOTBALL TEAM HOUSE
Gossett Football Team House is the home of the Maryland Terrapins Football Team. It contains a weight room, dining hall, the team lockers, all of the team offices, study areas and computer labs for the student-athletes. For pictures of Gossett Team House, please click here.

GROUP TICKETS
Group tickets and seating may be available for certain games at Capital One Field at Byrd Stadium. Call the Maryland Sports Marketing Office at 301-314-1517 for more information.

GUESTS WITH DISABILITIES
Capital One Field at Byrd Stadium is designed with parking, restrooms, concessions, water fountains, ATM's, and seating areas accessible to guests with disabilities.

Closed Captioning
Closed captioning of the game announcements will be available on two ribbon boards on the east end of the stadium.

Entrances
All of the entrances, with the exception of Gate A, into Capital One Field at Byrd Stadium are accessible to our guests with disabilities.

Parking
Terrapin Club Scholarship Fund donors wanting to order a season, numbered assigned space in a disabled location must present appropriate documentation (in Maryland, form VR-210). The most convenient parking for fans with disabilities is in the Stadium Drive Garage, adjacent to Capital One Field at Byrd Stadium. A number of permits will be available for Terrapin Club Scholarship Fund donors needing disabled parking irrespective of giving level. On game day, parking for fans with disabilities without season permits is on a first-come, first-served basis and patrons must display valid, state issued accessible tags to park in these spaces.

All parking lots open six (6) hours prior to kickoff. For more information please refer to the University of Maryland Transportation website at www.transportation.umd.edu or call them directly at 301-314-PARK.
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Restrooms
Restrooms are located on all three (3) levels of Capital One Field at Byrd Stadium. All restrooms are accessible to our guests with disabilities and equipped with diaper changing stations. Tailgating restrooms are open until two hours prior to game time and are located between Gates G & H on the southwest side of the stadium.

Seating
Seating for guests with disabilities are available at five (5) locations throughout Capital One Field at Byrd Stadium:

At the top of Section 28 on the Concourse Level (1st level) on the south side of the stadium.
Throughout the aisle between rows H and S on the Club Level (2nd level).
Throughout the aisle between rows F and G on the View Level (3rd level).
At the top of Section 9 on the Concourse Level (1st level) on the north side of Capital One Field at Byrd Stadium*.
At the top of Section 2 on the Concourse Level (1st level) on the north side of the stadium in the visiting team section.

*This seating area is available to students only.

Information
For general information on football game days, please call 301-314-7126 or visit a Fan Assistance location throughout Capital One Field at Byrd Stadium and in selected parking lots.

Hotel Accomodations
Click here to find local hotel information.

Lost & Found
Lost items may be turned into any of the ushers or security personnel around the stadium or to the Fan Assistance location behind Section 13 on the Concourse Level (1st level). Guests needing to claim or report lost items during an event should also visit the Fan Assistance location behind Section 13. Guests inquiring about lost items at previous events should call the Facilities, Operations & Events office at 301-314-7126 for more information. Items lost at prior games are held in a secured area for 30 days and are then donated to an appropriate charitable organization. Capital One Field at Byrd Stadium cannot be held responsible for any lost or damaged items.

Lost Children & Guests
Lost children and guests should be taken to the Fan Assistance location behind Section 13 on the Concourse Level (1st level). Parents looking for a lost child should contact the nearest usher or security personnel and should be directed to the Fan Assistance location behind Section 13. Terrapin Tracker is a wristband credential to aid in reuniting a child or guest who may get separated from his/her family. A guest may pick up a complimentary Terrapin Tracker credential at any Fan Assistance location.

Lost Or Stolen Tickets
For information on replacing lost or stolen tickets to an event at Capital One Field at Byrd Stadium, please contact the Maryland Ticket Office directly at 301-314-7070.

M Club
The M Club Foundation exists within the University of Maryland Athletic Department to provide former Terrapin athletic letter winners the opportunity to continue to be involved in Maryland Athletics once their eligibility has expired. There are no better ambassadors for Maryland Athletics than those who have competed while wearing the Terrapin colors. The M Club provides these former student athletes with the avenue to give back to the institution that they represented so well.

For more information on the M Club please call them at 301-314-7020 or visit them at www.themclub.org.

Marching Band
The "Mighty Sound of Maryland" Marching Band takes the field at Capital One Field at Byrd Stadium during pre-game and half-time.
MASCOT APPEARANCES
Guests have the opportunity to book Testudo for appearances at a birthday party, company party, grand opening, or other function. For more information on having Testudo appear at one of your events please call the Marketing Department at 301-314-7072.

MEDIA ENTRANCE
The entrance for the media, Gate I, is located on the south side of Capital One Field at Byrd Stadium between Ticket Booths 5 and 6. Only members of the media with proper credentials may use this entrance. Upon entering, bags will be inspected and tagged accordingly. Click here for a map of Capital One Field at Byrd Stadium.

MEDIA WILL CALL
Media Will Call is located on the south side of Capital One Field at Byrd Stadium at Ticket Booth 5. Identification is required in order to pick up tickets left at the Media Will Call window. For more ticket information, please call 1-800-462-TERP, email terptix@umd.edu, or visit them online by clicking here.

MERCHANDISE
Maryland clothing and souvenirs are available throughout the stadium. Visit the Under Armour Shop located at the bottom of Tyser Tower behind Section 21 to purchase your sideline apparel. Find clothing and gift needs in the alcove underneath Tyser Tower inside of Gate I and at the North Stand underneath the upper deck in between Gates B and C. Your stadium souvenirs can be found at the booths located on the west side of the stadium on the promenade level as well as on the 2nd and 3rd levels of the upper deck.

The Terrapin Team Shop at the XFINITY Center will open 6 hours prior to the game starting or at 10:00 a.m. It will close after the 1st quarter concludes or 6:00 p.m. The Terrapin Team Shop in the XFINITY Center is also open Monday - Friday 10:00 a.m. -4:00 p.m. For convenient online shopping, visit the Terrapin Team Shop Online all day, every day at shop.umterps.com.

MARYLAND GRIDIRON NETWORK (MGN)
The Maryland Gridiron Network (MGN) is an official athletic team support group recognized by the University of Maryland Department of Athletics. The MGN mission is to contribute to a highly successful football program at the University of Maryland. For more information on joining MGN, please call 301-314-7020.

ON-FIELD ACCESS
Only authorized and properly credentialed personnel will be permitted on the field before, during, or after a game. Any unauthorized person going onto the field will be removed from the stadium and subject to arrest.

PARKING
Terrapin Club Scholarship Fund donors who purchase season tickets are eligible for football parking benefits. Eligibility for Terrapin Club Scholarship Fund parking is based on annual giving level. Parking assignments and lots are not guaranteed to be the same from year to year. Numbered, assigned parking spaces are allocated based on annual giving level and Terppoint priority. There is a limit of one (1) space per four (4) season tickets ordered. Parking passes cost $60 for the season ($10 per game for six (6) home games).

Terrapin Club Scholarship Fund Parking Lots
The following permits have been issued to Terrapin Club Scholarship Fund donors: (see map for lot location)

<table>
<thead>
<tr>
<th>Lot</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Z/1</td>
<td>Numbered, reserved parking</td>
</tr>
<tr>
<td>1B &amp; 1D</td>
<td>Numbered, reserved parking</td>
</tr>
<tr>
<td>Stadium Drive Garage (SDG)</td>
<td>Numbered, reserved parking; Handicapped parking</td>
</tr>
<tr>
<td>Lot 1</td>
<td>Reserved lot</td>
</tr>
<tr>
<td>Regents Drive Garage (RDG)</td>
<td>Reserved lot</td>
</tr>
<tr>
<td>Lot 2</td>
<td>Reserved lot</td>
</tr>
<tr>
<td>9B, 9C, 11C &amp; PP*</td>
<td>Reserved lot</td>
</tr>
</tbody>
</table>

Single Game Parking
Fans are highly encouraged to purchase parking in advance. Advance parking will be available online through
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http://www.transportation.umd.edu/athletic.html. The only parking areas that may have availability on the day of a game are Regents Drive Garage, Terrapin Trail Garage, and Mowatt Lane Garage.

Lots 4b, 11b, and 4j will be held for season ticket holders who have Yellow Cash permits. Season ticket holders with cash permits will be able to pay at these locations on the day of the game.

Single game parking will be $17 per car and lots will open six hours prior to the game. RV parking will be available in Lot 7, which is located across from US-1. The cost for RV’s will be $150 and the lot will open at 6 p.m. on Friday and close at 10 a.m. on Sunday. Day of game RV parking is located in Lot C1 for $75.

Individuals requiring disabled parking may park in the north side of Stadium Drive Garage (SDG). Disabled patrons must display their valid disabled placards and/or tags to gain access to SDG and will be required to pay $17 at the entrance to the garage.

Parking Pass Information
Parking permits must be displayed from your rearview mirror before entering campus. Displaying the parking pass enables traffic control officers to move traffic along quickly to each color-coded area of campus. Only one space is allowed per parking pass. Misuse of parking passes may result in ticket and/or permit revocation. The parking pass is good for the home football game date and the area designated on the permit. All parking lots open six (6) hours prior to kick-off.

For information about football game day parking, please go to http://www.transportation.umd.edu/athletic.html. This page provides contact information for further questions and clarifications.

PLAYER GUEST WILL CALL
Will Call for Home Team Player Guests is located at Ticket Booth 6 on the south side of Capital One Field at Byrd Stadium. Identification is required in order to pick up tickets left at the Player Guest Will Call window. For more ticket information, please call 1-800-462-TERP, email terptix@umd.edu, or visit them online by clicking here. For a map of Capital One Field at Byrd Stadium please go to click here.

PROGRAMS
The Maryland Terrapins Football Team has programs available for purchase at Capital One Field at Byrd Stadium at several locations throughout the stadium before and during games.

PROHIBITED ITEMS & BEHAVIOR
The Big Ten promotes good sportsmanship by student-athletes, coaches and spectators. We request your cooperation by supporting the participants and officials in a positive manner. Profanity, racial or sexist comments or other intimidating actions directed at officials, student-athletes, coaches or team representatives will not be tolerated and are grounds for removal from the site of competition. Out of concern for the safety of our guests and employees, the following is prohibited:

The following items and/or activities are prohibited during athletic competitions and events:
- Pets*
- Food or Drink of any kind*
- Alcoholic Beverages
- Illegal Substance
- Fireworks / Firearms
- Weapons
- Laser Pointers
- Artificial Noisemakers
- Strollers
- Skateboards / Bicycles
- Dangerous or Disruptive Behavior
- Offensive Signage / Apparel
- Sign Poles or Sign Sticks
- Smoking
- Soliciting / Loitering / Trespassing
- Video Cameras
Umbrellas
Backpacks / Bags over 8" x 11" x 12"
Resale of Ticket
Pass-Outs / Re-Entry
*Exception will be made for those with medical requirements and/or special needs.

All persons / belongings are subject to search. Guests are encouraged to return unauthorized items to their vehicles. The University of Maryland cannot safeguard items which are not permitted into the stadium. Those who violate rules and regulations and any person(s) who commit illegal acts may be ejected from the facility and jeopardize the ability to attend future events.

Disruptive behavior is not accepted at Maryland Athletics events. Disruptive behavior constitutes actions that diminish other fans ability to enjoy the game day atmosphere including but not limited to: threats, threatening behavior, interfering with other guests’ ability to see the game and throwing objects. These actions or any other actions deemed disruptive by stadium staff will not be tolerated and are grounds for removal from the stadium and other potential consequences include ticket suspension, ticket revocation, arrest and prosecution.

PROMOTIONAL DATES/TIMES
Promotional items have individual restrictions and give away dates are subject to change without prior notice. Please remember that a game ticket does not ensure or entitle the holder to a promotional item on that date and that only one item will be distributed per person. Please be considerate of other guests by taking only one promotional item.

PUBLIC ADDRESS
No appeals will be made over the public address system. Requests of an emergency nature should be addressed to the nearest usher or security personnel.

QUESTIONS
Questions not answered in this fan guide may be directed to the Maryland Athletic Department by calling 800-462-TERP or by clicking here and submitting a ticket.

RADIOS/TELEVISIONS
Handheld radios and televisions are permitted inside of Capital One Field at Byrd Stadium as long as they are not larger than 12" x 12" x 12" and do not distract from the enjoyment of other guests. For the comfort of those seated around you, headphones are encouraged.

RAMPS
Ramps that lead to all three levels of Capital One Field at Byrd Stadium are located inside the Gate E entrance and inside the Gate B entrance on the north side of the stadium.

RECYCLING
See ZERO WASTE

RE-ENTRY
Guests may not exit and re-enter the stadium using the same ticket. However, in case of an emergency, a guest may receive a signature on their ticket from a gate supervisor, which will permit a guest to re-enter the stadium at the same gate. Guests that leave the stadium, at any time, without the signature from a gate supervisor, will not be permitted to re-enter the stadium with the same ticket.

RESTAURANTS
Please click here to find local restaurant information.

RESTROOMS
Restrooms are located on all three (3) levels of Capital One Field at Byrd Stadium. All restrooms are accessible to our guests with disabilities and equipped with diaper changing stations. Tailgating restrooms are open until two hours prior to game time and are located between Gates G & H on the southwest side of the stadium.
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SCHEDULES
Pocket schedules are available at the Maryland Athletic Ticket Office or by calling the Marketing Department at 301-314-7072. All Maryland Athletic Team Schedules are also available by clicking here.

SEASON TICKETS
Please contact the Maryland Athletic Ticket Office at 1-800-462-TERP for information regarding prices or seat locations. You may also click here.

SEATING DIAGRAM
A seating diagram of Capital One Field at Byrd Stadium is available by clicking here.

SMOKING
The University of Maryland is a smoke free campus. Smoking is not permitted inside Capital One Field at Byrd Stadium.

SOUVENIRS
See MERCHANDISE

SPIRIT SQUAD
The Spirit Squad is an integral part of the pageantry and excitement of Maryland Athletics. This group of students supports the Football, Men's Basketball, and Women's Basketball teams with the Marching Band to form the core of Maryland Terrapin spirit!

STAIRWELLS
Stairwells that lead to all three levels of Capital One Field at Byrd Stadium are located inside the Gate E entrance at and inside of the Gate A entrance on the north side of the stadium.

STROLLERS
Strollers are not permitted inside of Capital One Field at Byrd Stadium. Fans are allowed to check their strollers outside of Gate H, located in between the South and West sides of the stadium.

STUDENT SEATING
Sections 8 through 16 on the Concourse Level (1st level) of Capital One Field at Byrd Stadium have been designated exclusively for University of Maryland students.

TAILGATING
Tailgating is limited to the number of parking spaces for which one has a permit. Parking permits must be displayed at all times. You may not grill with an open flame when tailgating in parking garages. Individuals not complying with this policy are subject to a fine from the Department of Transportation Services and/or the revocation of Terrapin Club Scholarship Fund parking privileges. All parking lots open six (6) hours prior to kick-off. For more information, please click here.

TELEVISION BROADCASTS
Television broadcasts times are generally announced in advance of the game. The Big Ten reserves the right to select game times for broadcasts on a six (6) or twelve (12) day window in advance of the game. Please contact the Media Relations Department at 301-314-7064 for more information or check local listings for channels and times. Additional broadcast information can be obtained by clicking here.

TERRAPIN TRACKER
A wristband credential utilized to provide a system on game day in which a child or guest who may get separated from his/her family can be reunited with them quickly. A guest may pick up a complimentary Terrapin Tracker credential at any Fan Assistance location.

TERP HOSTS
Terp Hosts are a guest relations staff that will work throughout Capital One Field at Byrd Stadium each football game day. This staff is trained to conduct stadium security, crowd control and of course The Maryland Way. The Maryland Way is about sportsmanship in the stands as well as on the field. Maryland athletics promotes an atmosphere where
fans, home and visiting, interact in a positive, thoughtful and friendly way. Maryland athletics has developed a work force called Terp Hosts to prioritize guest relations on football game day. Terp Hosts will be positioned strategically throughout the stadium to welcome fans to each game and provide assistance in helping all of our guests have the most enjoyable experience possible..

**TERRAPIN CLUB SCHOLARSHIP FUND**  
The Terrapin Club Scholarship Fund is composed of alumni, friends and fans of University of Maryland Athletics. Contributions provide athletic scholarship support to our over 500 student-athletes annually. As a Terrapin Club Scholarship Fund donor, you’ll enjoy the camaraderie and fellowship unique to this organization. Most importantly, you’ll feel the pride and satisfaction in providing a student athlete with a quality education.

For more information on joining the Terrapin Club, please call them at 301-314-7020, email terrapinclub@umd.edu, or visit their website at www.terrapinclubscholarshipfund.com.

**TESTUDO**  
Dr. H.C. "Curly" Byrd, the former football coach who later became University President, recommended the Diamondback Turtle as Maryland’s mascot in 1932 in response to the student newspaper's search for an "official" leader. The class of 1933 sponsored as its graduation gift the permanent, bronzed terrapin that watched over McKeldin Mall to this day.

Guests have the opportunity to book Testudo for appearances at a birthday party, company party, grand opening, or other function. For more information on having Testudo appear at one of your events call the Marketing Department at 301-317-7072.

**TEXT MESSAGE SERVICE**  
Maryland Athletics is offering Terrapin fans a way to discreetly and instantly alert stadium personnel of any issues; such as unruly behavior, housekeeping issues, or any other event-related concerns.

Text "TERPS" issue and location to 69050*  
*Standard SMS rates apply

**THE MARYLAND WAY**  
The Maryland Way is being driven, every day, by our vision to "be the best" in everything that we do. It means being driven, every day, by our core values and a relentless focus on our WHY. It is showing passion for the University of Maryland in our daily lives by acting as leaders, as well as teammates, within the department, on campus, and in the community. The Maryland Way is about creating memorable experiences for all who attend our athletic competitions. To strive to create an experience that will enrich the lives of Maryland supporters everywhere.

Together, we will achieve our vision, to be the best and make everyone proud to be a Terrapin. Together, we will all live by The Maryland Way.

**TICKETS**  
The Maryland Athletics Ticket Office is located on the south side of the Comcast Center at the Main Entrance and is open Monday through Friday, from 8:30 am to 5:00 pm. Hours may be extended to accommodate the needs of specific events. For ticket information, please call 800-462-TERP, email terptix@umd.edu, or visit them at online.

**TICKET POLICY**  
We value the enthusiasm of our guests, but ask that all guests exercise good judgment and observe our "Fan Code of Conduct." Guests should observe the rights of others by displaying proper decorum. All Season Ticket Holders are responsible for their conduct as well as the conduct of their guests and persons occupying their seats. Violations may result in revoked account privileges without reimbursement to the Season Ticket Holder and/or the holder of the ticket license at the discretion of Maryland Athletics and Capital One Field at Byrd Stadium.

**TICKET REPLACEMENT POLICY**  
For information on replacing lost or stolen tickets at Capital One Field at Byrd Stadium, please contact the Maryland Ticket Office directly at 301-314-7070.
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TICKET SCALPING
The resale of tickets within 300 feet of Capital One Field at Byrd Stadium to events at the stadium is strictly prohibited. Failure to comply with this policy may result in arrest or other disciplinary actions.

TRAVEL
For more information on traveling to the University of Maryland and Capital One Field at Byrd Stadium, please visit the Maryland Athletics Travel Center.

TYSER TOWER
Tyser Tower is located on the south side of Capital One Field at Byrd Stadium. It consists of luxurious suites available for game day use, media operations, and a University suite large enough for 200 invited guests. Only those with proper credentials may enter Tyser Tower during game days. For more information in regards to use of a suite on game day please visit www.terrapinclub.com/football-premium-seating/.

UMBRELLAS
Umbrellas are not permitted inside of Capital One Field at Byrd Stadium and no storage of this item is available. Please refer to Prohibited Items and Behavior.

VIDEO CAMERAS
Video cameras are not permitted inside of Capital One Field at Byrd Stadium and no storage of these items are available. Please refer to Prohibited Items and Behavior.

VISITING TEAM WILL CALL
Visiting Team Will Call is located at Gate B on the north side of Capital One Field at Byrd Stadium. Ticket distribution is determined by the visiting team. Identification is required in order to pick up tickets left at the Will Call window. For more ticket information, please call 800-462-TERP, email terptix@umd.edu, or visit them online by clicking here.

WEBSITE
Visit www.umterps.com for the latest information on Maryland Athletics. Read daily stories and get information, maps, seating guides, and much more!

WHEELCHAIRS
All guests requiring a wheelchair must provide them for his/her own use. Wheelchairs are not provided at Capital One Field at Byrd Stadium.

WILL CALL
General will call for Football is located at Ticket Booth 3 and 4 on the west side of Capital One Field at Byrd Stadium. Identification is required in order to pick up tickets left at the Will Call window. For more ticket information, please call 800-462-TERP, email terptix@umd.edu, or visit them online by clicking here.

ZERO WASTE
Maryland Athletics, Dining Services, Facilities Management and the Office of Sustainability is embarking on an ambitious and innovative recycling program to transform Capital One Field at Byrd Stadium into a Zero Waste facility by the year 2016. Maryland’s Drive to Zero Waste, which refers to diverting 90% of trash from the landfill by recycling and composting, is a bold endeavor that will require a campus-wide commitment and participation from all of the Terp Nation. Zero Waste stations for recycling and composting will be available throughout the stadium and all items purchased inside the stadium will be either recyclable or compostable to achieve Zero Waste. Please join the University of Maryland in creating a greener University.